



2011 Rider Safety Guide

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WARNING!

Some rides at Gilroy Gardens are dynamic and thrilling. There are inherent risks in riding any amusement ride. For your protection, each ride is rated for its special features, such as high speeds, steep drops, sharp turns, or other dynamic forces. If you choose to ride, you accept all of these risks. Restrictions for guests of extreme size (height or weight) are posted at certain rides. Guests with disabilities should refer to our Ride Admission Policy available at [www.gilroygardens.com](#). Participate responsibly. You should be in good health to ride safely. You know your physical conditions and limitations, Gilroy Gardens does not. If you suspect your health could be at risk for any reason, or you could aggravate a pre-existing condition of any kind, **DO NOT RIDE!**

All passenger restraint systems, including lap bars, shoulder harnesses, and seatbelts, must be positioned, fastened, and tightened properly to allow guests to ride.

Information in this guide is subject to change with out notice.

Welcome to Gilroy Gardens

At Gilroy Gardens, we have plenty of exciting rides for everyone. Many amusement park rides incorporate safety systems designed by the manufacturer to accommodate people of average physical stature and body proportion. These safety systems may place restrictions on the ability of an individual to safely experience the ride. Extremely large or small individuals, guests who have heart, back or neck trouble, pregnant women, people who have had recent surgery, people with casts, braces, restrictive devices or disabilities may not be safely accommodated by these systems. For example, height requirements are based on the size needed for the safety restraints to function properly and the level of maturity usually associated with a certain height.

The Ride Admission Policy of Gilroy Gardens has been developed in consultation with a biodynamic engineer and rehabilitation specialist, based on the recommendations of the manufacturer, our past experience, and our evaluation of each ride/attraction using our knowledge of the ride in both normal and emergency operating conditions. Our prime consideration is the ability of each person to endure the dynamics of a ride without risk of injury to that person or other riders.

If you feel that you or a member of your party may be affected by this policy, you are encouraged to visit [Information Please!](#) to obtain a list of rides you can safely ride. Your Ride Admission Policy list will provide information for our ride operators to help accommodate you.

Ride Safety and Accessibility

The safety of Guests and Associates is our #1 Priority at Gilroy Gardens. Safety is a shared partnership between the Park and our Guests. Guests are asked to review and carefully consider the ride restrictions using good judgment. However, the Management of Gilroy Gardens reserves the right to make the final decision regarding the eligibility of a rider based on a person's size, weight or other physical or mental limitations provided the Guest has properly disclosed any physical or mental impairment.

Any Guest who does not fit properly in the ride restraint will not be permitted to ride.

As a rider, you are responsible for your own safety. Please read this brochure and all instructional signage before riding. Listen to and follow all operator instructions. Any person who intentionally removes a safety restraint,

violates park safety policy, or appears to be under the influence of alcohol or chemical intoxicants will be removed from the park without refund.

Before riding, note all safety warnings for each ride. In general:

- Face forward and remain seated in an upright position with your back and shoulders against the seat back and hold on until the ride comes to a complete stop.
- **Attention Riders:** Due to the nature of our rides, backpacks, purses, electronics, stuffed animals and other loose items are not permitted on most rides. Glasses must be secured. Smaller items may be secured in cargo pockets, waist packs, left in a locker or with a non-rider. Gilroy Gardens is not responsible for lost items.
- All passenger restraint systems, including lap bars, shoulder harnesses and seatbelts, must be positioned, fastened and tightened at all times.
- No picture taking is allowed while riding Banana Split, Garlic Twirl, Mushroom Swing, Quicksilver Express and Timber Twister Coaster
- Keep all parts of your body inside ride unit at all times.
- Shirts and shoes are required on all rides. Sandals and loose fitting shoes should be removed before riding Mushroom Swing.
- **Please** finish all food and drinks before boarding. Water and covered soda cups are allowed on Coyote Junction and Redwood Railroad.
- For safety reasons, strollers are not allowed in ride areas or in queue lines. Stroller need to be parked outside of the queue line area. Gilroy Gardens is not responsible for any items that are lost or stolen.

Special Services

We try to make Gilroy Gardens as enjoyable and barrier-free as possible. Listed below are some of the services we offer. Please feel free to suggest areas in which we might improve in the future.

1. On most rides where guests in wheelchairs can be accommodated, guests will have to leave their wheelchair to be seated. On Redwood and Coyote Junction Railroad, each train can accommodate one wheel chair and one handler in a special area at the rear of each train.
2. A limited supply of wheelchairs and electric convenience vehicles (ECV) are available for rental at the Wheelchair & Stroller Rental on the right, just inside the front gate. However, since wheelchairs and ECVs are rented on a first-come, first-served basis and cannot be reserved in advance, we urge guests bring their own wheelchair.

Wheelchair escorts are necessary to have rented wheelchairs taken outside the park gates to the guests' car. Ask for an escort at the parks entrance/exit.



American Sign Language Interpreting

If requested at least one week in advance, Gilroy Gardens will provide American Sign Language Interpretation. To arrange for sign language interpreting services, please contact our Call Center at 408-840-7000 or email us at answers@gilroygardens.org

Ride Entry Guidelines for Guests

Basic Information

In general, all riders should be in good health and free from any conditions known or unknown that might be aggravated by riding. To ride, guests must have the ability to brace themselves upright in the seat and support their head and neck during the ride movements.

Body Control

Gilroy Gardens Ride Admission Policy is designed to allow our guests to participate in the enjoyment of our parks as much as possible. The policy was developed by analyzing the Neutral Criteria required to safely ride each particular ride. Each ride was evaluated for the criteria necessary for an individual to ride safely. It is our policy to allow anyone to ride who meets all these requirements and is not a hazard to them self or others. We continue to evaluate and update our Ride Admission Policy as necessary.

The evaluation of each ride considered the following eleven criteria which may be required to ride a particular ride safely.

1. **Appropriate center of gravity** - The guest's body must have the appropriate weight distribution for that ride.
2. **Control of upper torso including neck and head** - The guest must have sufficient muscle control to support their head, neck and upper torso during the course of the ride, including the dynamic motion of the ride.
3. **Ability to exhibit independent seated postural control under the dynamic conditions of the ride** - The guest must have the body and spinal control to sit upright without the aid of other people or devices and be able to maintain the proper riding posture even during bumping or other characteristic movements of the ride. Certain ride units such as carousel horses require the ability to form a saddle posture with the guest's thighs.
4. **Ability to hold on with one functioning arm** - A functioning arm is an upper extremity or prosthesis exhibiting good grip control, the ability to brace, and strong enough to allow the guest to maintain the proper riding position throughout the duration of the ride.
5. **Ability to hold on with two functioning arms** - Ability to hold on with two functioning arms as defined above.
6. **Ability to brace self with one functioning leg** - Guests must have one functioning leg to be used for bracing the body during the course of the ride. A functioning leg may be a normal leg or a prosthesis which can be used for bracing.
7. **Ability to brace self with two functioning legs** - Guests must have two functioning legs to be used for bracing the body during the course of the ride and maintaining balance when entering and exiting the ride unit. A functioning leg may be a normal leg or a prosthesis which can be used for bracing.
8. **Minimum of two functioning extremities** - Guests must have a minimum of two functioning extremities (two legs, two arms or one arm and one leg) to brace themselves during the ride and assist in entering and exiting the ride unit.
9. **Minimum of three functioning extremities** - Guests must have a minimum of three functioning extremities (two legs and an arm or two arms and one leg) to brace (with tripod bracing) during the ride.
10. **Ability to enter/exit ride within specified parameters without endangering self or others** - Guests must be able to enter and exit the ride without jeopardizing themselves or others and to assist with their own evacuation if necessary. This may include special arrangements such as entering through the exit or having someone aid them in boarding. If a guest has to be lifted in and out of a ride unit, this must be accomplished by a responsible person who is accustomed to doing this. For the safety of our operators and guests, our ride operators are instructed not to perform this function, other than in children's ride areas.
11. **Appropriate observed behavior** - Guest demonstrates appropriate observed behavior indicating a willingness and ability to participate and/or follow rider requirements.
Appropriate Observed Behavior - May include but not be limited to maintaining proper riding position, attention and compliance to safety equipment and a willingness to participate.

In addition to the basic Neutral Criteria defined above, each ride was evaluated relative to specific temporary conditions which may prevent a guest from safely riding a particular ride. Specific conditions evaluated here:

- Cervical collar or neck bone
- Broken collar bone
- Full arm cast
- Braced arm cast
- Full leg cast
- Bilateral abduction leg casts (brace between legs)
- The suitability of safely carrying hand-held infants on each ride was also evaluated.



Camera Policy

For reason of safety, you are not allowed to take pictures or make video recording while on the following rides:

- Banana Split
- Garlic Twirl
- Mushroom Swing
- Quicksilver Express
- Timber Twister Coaster

Casts and Braces

Guests with casts or braces will be restricted from riding rides where the cast or brace will not fit inside the ride unit or where it will present a hazard to the guest or others. Guests with full arm (elbow restricted) and full leg (knee restricted) casts or braces are restricted from most rides at Gilroy Gardens. We suggest you delay your visit until the cast is removed or contact a Rides Supervisor at Information Please1 to discuss what rides you will be able to ride on.

Definitions

Every ride entrance lists height requirements and special instructions regarding the ride. Gilroy Gardens uses the following terms:

Responsible Person: A responsible person is someone who meets all ride requirements to ride the ride themselves, is 16 years of age or older, and demonstrates appropriate observed behavior.

Accompanied By: Whenever a guest needs accompaniment, the accompanying person must meet all the ride requirements, as well as assist the guest. This includes helping the guest in the boarding and exiting of the ride, assisting the guest in maintaining postural control while riding, and assisting the guest down stairs, catwalks, or ladders in case of an evacuation.

Hand-held Infant: A hand-held infant is a child who is unable to walk to the ride unit independently or maintain independent seated postural control.

Functioning Extremity: A functioning extremity is a limb over which a person has control. A prosthetic device is considered a functioning extremity.

Ability to hold on or brace: Ability to use one's arms to maintain a grasp on an assist bar and support one's body during normal and emergency procedures on a ride and to use one's legs to brace to maintain a seated position during the forces of the ride.

Evacuation

Evacuations may be required due to such cases as a medical problem, weather conditions, or power interruption. If an evacuation is required, guests may need to maneuver across catwalks, from the highest point of the ride, and down steeply inclined catwalks or steps. Ride units may also stop at the top of lifts or on the ride course due to mechanical reasons.

If evacuation from a ride/attraction is required, for safety reasons, we may evacuate ambulatory guests prior to evacuating those guests using wheelchairs. If so, you accept any danger due to delayed evacuation or if we need to physically lift or lower you. If you use your wheelchair on a ride, you are responsible for it being able to withstand the movement of the ride.



First Aid

First Aid is located behind the Monarch Garden greenhouse. Wheelchair access is between the Monarch Garden greenhouse and the Quicksilver Express coaster. Ask any park employee for directions or you may request First Aid to come to you.

Guests of Exceptional Size

All passenger restraint systems, including lap bars, shoulder harnesses, and seatbelts must be positioned and fastened properly to allow guests to ride.

Due to rider restraint system requirements, guests of exceptional size may not be accommodated on some of our rides. This may apply, but not be limited to, guests who exceed 6'2" in height, or those who exceed 225 pounds, have a 40" waistline or 52" chest or females who exceed 200 pounds or wear a size 18 or larger.

Height Wristband Program

Our staff would be happy to measure your child's height so you know which rides and attractions they may enjoy.



Loose Articles

Many rides at Gilroy Gardens cannot accommodate **loose articles including cell phones, pagers, hats, cameras, stuffed animals, purses, backpacks, umbrellas, beverages containers, personal entertainment devices, etc.** Items must be safely secured in cargo pockets, a wrist pack, on the platform, left in a locker, or with a non-rider. Ride Operators cannot be responsible for these items.

Lost & Found

All items found at Gilroy Gardens are turned into Information Please! If you lose an item on a ride, we will search for the article as soon as possible. In order to keep the ride in operation, an immediate search may not be possible. Please visit Information Please! To complete paperwork to ensure the item is returned to you if it is found. For your safety, do not enter unauthorized areas. You can be seriously injured or killed if you enter unauthorized areas.

Nursing Mothers

Mothers that wish to nurse their children may do so anywhere on Gilroy Gardens' property and on rides that allows infants to be held by their parents. If you wish for a more private venue, accommodations can be made for you at First Aid. If you are made to feel uncomfortable in anyway by a Gilroy Gardens employee, please report the incident to one of our Guest Service employees located at Information Please!

Pregnant Women

It is recommended that pregnant women refrain from riding all rides with the exception of Claudia's Carousel, Coyote & Redwood Railroad, Illion's Carousel, Paddle Boats, Panoramic Wheel, Rainbow Garden Round Boat Ride, and Skytrail Monorail.

Prosthetic Devices

Guests with any type of prosthesis should not ride Mushroom Swing, Quicksilver Express Mine Ride, and Timber Twister unless they can ensure the device is properly secured and will remain in place during the ride. If there is any concern of the prosthesis becoming dislodged during the ride, guests should consult with a Rides Department Supervisor at Information Please! prior to waiting in line.

Responsible Person Policy

Many of our rides require a Responsible Person to ride with a child who is below a posted height. To be considered a Responsible Person, you must meet the following criteria:

- Must be at least 16 years old
- Must meet the ride criteria to experience the attraction
- Is able to ensure that the child being supervised remains properly seated and follows all rules and regulations of the ride

Restrooms

All restrooms in the Park can accommodate wheelchairs. Companion-assisted restroom facilities can be found in the First Aid station.



Service Animals

Service animals are welcome in most locations throughout Gilroy Gardens; however they must remain on a leash or harness at all times. Guests with service animals should follow the same attraction entrance procedures as those described for Guests using wheelchairs. Gilroy Gardens' employees are not allowed to look after a Service Animal. Gilroy Gardens does not provide areas for service animals to relieve themselves and it is the owners responsible to clean up after their animal.

Service animals are allowed in the following areas:

- Pinnacles Rock Maze
- Bonfante Falls
- All Gardens
- All Restaurants
- Oak Park Playground
- All Entertainment Venues
- Selected Rides
- All Merchandise Location

Ride Entry Guidelines for Guests with Disabilities

Gilroy Gardens has designed special attraction entry procedures to safely help Guests with disabilities to enjoy their park visit.

For special access accommodations, guests with disabilities should stop by Guest Services to pick up a *Guide for Guests with Disabilities*. This free guide explains the ride entry guidelines and procedures, provides specific information related to each attraction, and includes an *Attraction Boarding Pass* that is required for the special access accommodations on certain attractions. One *Guide for Guests with Disabilities/Attraction Boarding Pass* is required for each Guest with a disability and will cover his/her accompanying friends/family members (up to a maximum of three). Please note that the guidebook can be used on one specific day only. Guests should pick up a new guidebook at Guest Relations at the beginning of each park visit.

To ensure your safety, it is important to review the specific information provided for each attraction to determine which is best suited for specific conditions.

The Guest with the disability must ride in order for his/her friends/family members to take advantage of the special accommodations. If the Guest with the disability chooses not to ride, his/her party must wait in the attraction queue line.

Ride Categories

Rides fall into two categories as it relates to the special accommodations and this boarding procedure. Some rides require a specific boarding time and others do not. Following are the procedures for the two types of attractions.

For Rides Requiring a Specific Boarding Time (See the back of this Guide for the Attraction Boarding Pass)

1. Guests with disabilities who cannot wait in the normal queue line (including at those rides that have queue lines which are not wheelchair accessible) or a member of their party, should take this *Rider Safety Guide* (which includes the *Attraction Boarding Pass*) to the ride exit and request a boarding time.

A boarding time (based on the approximate length of the line at the time of their request) will be assigned and written on the *Attraction Boarding Pass* in the area designated for that ride. The time will be authenticated with the initial of the Ride Operator when it is written on the *Attraction Boarding Pass*.

Please Note: If requesting a special seat (e.g. front or back seat on a coaster), please inform the ride attendant when handing them the Attraction Boarding Pass. Due to the popularity of some seats, the wait time may be extended.

2. Once the party has been assigned a boarding time on their *Attraction Boarding Pass*, they can wait in a comfortable location until it is time to board.
3. When the boarding time arrives, the Guest with a disability and up to three additional Guests can enter the ride through its entrance/exit for Guests with disabilities. These special entrances are marked with the international wheelchair symbol. (See specific ride information for the location of these special entrances.) Once in the station, the party will load into the next available ride vehicle.

4. Ride Operators will assist by providing instructions on how to board the ride. For everyone's safety, Gilroy Gardens personnel are not allowed to physically help Guests transfer from wheelchairs to the ride vehicles. As a result, Guests with disabilities should plan to visit the park with someone who can assist them when necessary.
5. Only three additional individuals may accompany the Guest with a disability and take advantage of the special boarding procedures. Other members of the party are asked to enter the ride in the standard manner though the line. These procedures are intended to accommodate Guests in wheelchairs and those Guests with mobility impairment.
6. Guests with disabilities may not acquire more than one boarding time at a time. As a result, the Guest must have ridden the prior attraction at the assigned boarding time before they can get a boarding time for another attraction.

For Rides Not Requiring a Specific Boarding Time (All rides other than those listed on the Attraction Boarding Pass)

1. The Guest with a disability and up to three additional Guests can enter the ride through its designated entrance/exit for Guests with disabilities. These special entrances are marked with the international wheelchair symbol. (See specific ride information for the location of these special entrances.)
2. Guests with disabilities who cannot wait in the normal queue line (including at those rides that have queue lines which are not wheelchair accessible) will be permitted to access the ride through its designated entrance/exit for Guests with disabilities, immediately.
3. Ride Operators will assist by providing instructions on how to board the ride. For everyone's safety Gilroy Gardens personnel are not allowed to physically help Guests transfer from wheelchairs to the ride vehicles. As a result, Guests with disabilities should plan to visit with someone who can assist them when necessary.
4. Only three additional individuals may accompany the Guest with a disability and take advantage of the special boarding procedures. Other members of the party are asked to enter the ride in the standard manner through the line. These procedures are intended to accommodate Guests in wheelchairs and those Guests with mobility impairment.

Please note: **YOU MAY BE SERIOUSLY INJURED** if you enter an unauthorized area.

Understanding Attractions Listings

Fun and Safety Symbols

The fun and safety symbols shown below have been designed to assist Guests in selecting rides best suited to their physical condition. These symbols are posted next to the entrance of rides and indicate certain physical conditions that may be aggravated or affected by that ride.

KEY TO SYMBOLS - The following symbols and ride rating are used to define our rides on the following pages.



Must be at least this height to ride.



Can not be any taller than this to ride/participate



Must be accompanied by a child to ride/participate



Must be accompanied by a responsible person, of proper height to ride



Must be able to transfer at the ride



Accommodates wheelchairs



Ability to Transfer/Negotiate Stairs



Service Animal Allowed on this Ride



Not recommended for Guest with heart trouble or high blood pressure



Not recommended for Guest with back trouble



Not recommended for pregnant women



Not recommended for Guest with neck trouble



Not recommended for Guest who have had recent surgery

Attraction Rating System

To better assist you in choosing attractions you may wish to experience, each of our rides has been rated according to the following system. Ratings are based on the intensity, speed, and directional changes of each individual ride. The Attraction's rating can be found on the Fun and Safety Guide sign at the entrance of each ride.



Low Thrill Rides

Rides that are generally calm and gentle in nature.



Mild Thrill Rides

Rides that generally have low speeds and/or heights with moderate motion and braking. Riders have smooth transitions with some changes in elevation and speed.



Moderate Thrill Rides

Rides that generally have low to medium speeds and/or heights with moderate motion and braking. Riders may encounter unexpected changes in direction and/or speed during portions of the ride.



High Thrill Rides

Rides that generally have medium to high speeds and/or heights with moderate motion and braking. Riders may encounter unexpected changes in speed, direction and/or elevation.

Please note: **YOU MAY BE SERIOUSLY INJURED** if you enter an unauthorized area.

Recent Surgery, Heart, Back, Neck Problems and/or Pregnancy



Guest with a history of recent surgery, heart trouble/high blood pressure, neck trouble, back trouble, or/any other condition that may be aggravated by riding, or who are pregnant, should carefully heed all warning signs at each ride entrance. If you are in doubt about your ability to safely experience a ride or would like more rider information, please ask for assistance from a Rides Supervisor at Information Please!

The ride manufacturer and Gilroy Gardens prohibit guest with the above conditions from riding.

Specific Ride Guidelines

APPLE & WORM



Ride Description: This ride has low speeds and/or heights with moderate motion and braking. Riders have smooth transitions with some changes in elevation and speed. **Ride Access:** Enter via special gate to the left of the exit. Wheelchairs should be folded and left at the loading area. **Height Requirements:** Guests must be at least 48 inches tall to ride alone. Guests under 48 inches tall must be accompanied by a Responsible Person. **Physical Requirements:** Guests must have adequate head and neck control and be able to sit in an upright position.

ARTICHOKE DIP



Ride Description: This ride is generally calm and gentle in nature. **Ride Access:** Enter via the ride entrance. Wheelchairs should be folded and left at the exit area. **Height Requirements:** Guests must be at least 36 inches tall to ride alone. Guests under 36 inches tall must be accompanied by a Responsible Person. **Physical Requirements:** Guests must have adequate head and neck control and be able to sit in an upright position. Each Artichoke has a maximum weight of 260 lbs.

BALLOON FLIGHT



Ride Description: This is a ride that generally has low to medium speeds and/or heights with moderate motion and braking. Riders may encounter unexpected changes in direction and/or speed during portions of the ride. **Ride Access:** Enter via the ride exit. Wheelchairs should be folded and left at the exit area. **Height Requirements:** Guests must be at least 36 inches tall to ride alone. Guests under 36 inches tall must be accompanied by a Responsible Person. **Physical Requirements:** Guests must have head and neck control and be able to independently maintain an upright seated position during the ride.

BANANA SPLIT



Ride Description: This is a ride that generally has low to medium speeds and/or heights with moderate motion and braking. Riders may encounter unexpected changes in direction and/or speed during portions of the ride.

Ride Access: Enter via the ride exit. Wheelchairs should be folded and left at the exit area. **Height**

Requirements: Guests must be at least 48 inches tall to ride. **Physical Requirements:** Guests must be able to independently maintain an upright seated position and have head and neck control during the ride.

BIG RED ENGINE CO.



Ride Description: This ride is generally calm and gentle in nature. **Ride Access:** Queue line is wheelchair accessible. Wheelchairs should be folded and left at the exit area. Use the ride's entrance when exiting. **Height Requirements:** Guests must be under 48 inches tall to ride alone. **Physical Requirements:** Guests must have adequate head and neck control and be able to sit independently in an upright position during the ride.

BULGY THE GOLDFISH



Ride Description: This ride is generally calm and gentle in nature. **Ride Access:** Enter via the ride entrance. Wheelchairs should be folded and left at the exit area. **Height Requirements:** Guests must be under 48 inches tall to ride. **Physical Requirements:** Guests must have adequate head and neck control and be able to sit independently in an upright position during the ride.

CLAUDIA'S CAROUSEL



Ride Description: This ride is generally calm and gentle in nature. **Ride Access:** Enter via the ride entrance. Wheelchairs should be folded and left at the exit area. **Height Requirements:** Guests must be under 48 inches tall to ride the horse. Guests over 48 inches tall must ride the chariot. **Physical Requirements: Horse:** Guests must have adequate head and neck control and be able to independently sit in an upright position during the ride. **Chariot:** Children are permitted to sit in lap of a Responsible Person.

COYOTE JUNCTION RAILROAD



Ride Description: This ride has low speeds and/or heights with moderate motion and braking. Riders have smooth transitions with some changes in elevation and speed. **Ride Access:** Enter via special elevator to the left of the entrance in the exit area. Wheelchairs should be folded and left at the loading area. **Height Requirements:** Guests must be at least 46 inches tall to ride alone. Guests under 46 inches tall must be accompanied by a Responsible Person. **Physical Requirements:** Children are permitted to sit in lap of s.

GARLIC TWIRL        

Ride Description: This is a ride that generally has low to medium speeds and/or heights with moderate motion and braking. Riders may encounter unexpected changes in direction and/or speed during portions of the ride. **Ride Access:** Enter via the ride exit. Wheelchairs should be folded and left at the loading area. **Height Requirements:** Guests must be at least 40 inches tall to ride. **Physical Requirements:** Guests must be able to independently maintain an upright seated position and have head and neck control during the ride.

ILLIONS SUPREME CAROUSEL       

Ride Description: This ride is generally calm and gentle in nature. **Ride Access:** Enter via the ride entrance. Wheelchairs should be folded and left at the exit area. **Height Requirements:** Guests must be at least 46 inches tall to ride alone. Guests under 46 inches tall must be accompanied by a Responsible Person. **Physical Requirements:** **Horse:** Guests must have adequate head and neck control and be able to independently sit in an upright position during the ride. **Chariot:** Children are permitted to sit in lap of a Responsible Person.

MUSHROOM SWING        

Ride Description: This is a ride that generally has low to medium speeds and/or heights with moderate motion and braking. Riders may encounter unexpected changes in direction and/or speed during portions of the ride. **Ride Access:** Enter via the ride entrance. Wheelchairs should be folded and left at the exit area. Use the ride's entrance when exiting. **Height Requirements:** Guests must be at least 48 inches tall to ride. Each seat has a maximum weight of 230 lbs. **Physical Requirements:** Guests must be able to independently maintain an upright seated position and have head and neck control during the ride.

PADDLE BOATS        

Ride Description: This ride has low speeds and/or heights with moderate motion and braking. Riders have smooth transitions with some changes in elevation and speed. **Ride Access:** Ride's queue line is wheelchair accessible. Wheelchairs should be folded and left at the loading area. Use the rides entrance when exiting. **Height Requirements:** Guests must be at least 48 inches tall to ride alone. Guests under 48 inches tall must be accompanied by a Responsible Person. **Physical Requirements:** Guests must be able to independently maintain an upright seated position and have head and neck control during the ride. Guests weighing over 300 lbs are not permitted. Each boat has a maximum weight of 450 lbs.

Note: Hearing devices and other electronic devices may be damaged by water. Please take necessary precautions to protect these items. Guests should take necessary precautions to protect hearing devices and eyeglasses on all rides.

PANORAMIC WHEEL         

Ride Description: This ride has low speeds and/or heights with moderate motion and braking. Riders have smooth transitions with some changes in elevation and speed. **Ride Access:** Queue line is wheelchair accessible. Wheelchairs should be folded and left at the loading area. Use the ride's entrance when exiting. **Height Requirements:** Guests must be at least 48 inches tall to ride alone. Guests under 48 inches tall must be accompanied by a Responsible Person. **Physical Requirements:** Guests must be able to independently maintain an upright seated position and have head and neck control during the ride.

PIT STOP RACER



Ride Description: This ride is generally calm and gentle in nature. **Ride Access:** Queue line is wheelchair accessible. Wheelchairs should be folded and left at the exit area. Use the ride's entrance when exiting. **Height Requirements:** Guests must be under 48 inches tall to ride alone. **Physical Requirements:** Guests must have adequate head and neck control and be able to sit independently in an upright position during the ride.

QUICKSILVER EXPRESS MINE COASTER



Ride Description: This ride generally has medium to high speeds and/or heights with moderate motion and braking. Riders may encounter unexpected changes in speed, direction and/or elevation. **Ride Access:** Enter via the ride exit. Wheelchairs should be folded and left at the exit area. **Height Requirements:** Guests must be at least 42 inches tall to ride. Guests between 42 and 48 inches tall must be accompanied by a Responsible Person. **Physical Requirements:** Guests must be able to independently maintain an upright seated position and have head and neck control during the ride.

RAINBOW GARDEN ROUND BOAT RIDE



Ride Description: This ride has low speeds and/or heights with moderate motion and braking. Riders have smooth transitions with some changes in elevation and speed. **Ride Access:** Enter via special elevator at the ride's exit. Wheelchairs should be folded and left at the loading area. **Height Requirements:** Guests must be at least 42 inches tall to ride alone. Guests under 42 inches tall must be accompanied by a Responsible Person. **Physical Requirements:** Guests must be able to independently maintain an upright seated position and have head and neck control during the ride.

Note: Hearing devices and other electronic devices may be damaged by water. Please take necessary precautions to protect these items. Guests should take necessary precautions to protect hearing devices and eyeglasses on all rides.

REDWOOD JUNCTION RAILROAD



Ride Description: This ride has low speeds and/or heights with moderate motion and braking. Riders have smooth transitions with some changes in elevation and speed. **Ride Access:** Enter via the ride's exit ramp to the right of the entrance. Wheelchairs should be folded and left at the loading area. **Height Requirements:** Guests must be at least 46 inches tall to ride alone. Guests under 46 inches tall must be accompanied by a Responsible Person. **Physical Requirements:** Children are permitted to sit in lap of a Responsible Person.

SKY TRAIL MONORAIL



Ride Description: This ride has low speeds and/or heights with moderate motion and braking. Riders have smooth transitions with some changes in elevation and speed. **Ride Access:** Enter via special elevator to the left of the entrance. Wheelchairs should be folded and left at the loading area. **Height Requirements:** Guests must be at least 48 inches tall to ride alone. Guests between 36 and 48 inches tall must be accompanied by a Responsible Person. **Physical Requirements:** Guests must be able to independently maintain upright seated position and have head and neck control during the ride.

SOUTH COUNTY BACKROADS



Ride Description: This ride has low speeds and/or heights with moderate motion and braking. Riders have smooth transitions with some changes in elevation and speed. **Ride Access:** The 1920's side is not wheelchair accessible. Enter via the 1950's side exit, located to the left of the 1920's entrance. Wheelchairs should be folded and left at the loading area. **Height Requirements:** Guests must be at least 42 inches tall to ride alone. Guests under 42 inches tall must be accompanied by a Responsible Person. **Physical Requirements:** Guests must be able to independently maintain an upright seated position and have head and neck control during the ride.

STRAWBERRY SUNDAE



Ride Description: This ride is generally calm and gentle in nature. **Ride Access:** Enter via the ride entrance. Wheelchairs should be folded and left at the exit area. **Height Requirements:** Guests must be at least 36 inches tall to ride alone. Guests under 36 inches tall must be accompanied by a Responsible Person. **Physical Requirements:** Guests must have adequate head and neck control and be able to sit in an upright position. Each strawberry has a maximum weight 260 lbs.

TIMBER TWISTER COASTER



Ride Description: This is a ride that generally has low to medium speeds and/or heights with moderate motion and braking. Riders may encounter unexpected changes in direction and/or speed during portions of the ride. **Ride Access:** Enter via the ride exit. Wheelchairs should be folded and left at the exit area. **Height Requirements:** Guests must be at least 42 inches tall to ride. Guests between 42 and 51 inches tall must be accompanied by a Responsible Person. **Physical Requirements:** Guests must be able to independently maintain an upright seated position and have head and neck control during the ride.

TUBS-O-FUN



Ride Description: This ride is generally calm and gentle in nature. **Ride Access:** Enter via the ride entrance. Wheelchairs should be folded and left at the exit area. **Height Requirements:** Guests must be under 48 inches tall to ride. **Physical Requirements:** Guests must have adequate head and neck control and be able to sit independently in an upright position during the ride.

Specific Attraction Guidelines

BONFANTE FALLS



Attraction Access: Enter the falls at the standard entrance. Please see the attendant for assistance. **Attraction Requirements:** Children must be supervised at all times. Guests who are able to remain ambulatory may experience the entire attraction. Due to the narrow passages wheelchairs may not be able to maneuver through the walkways. Guests should be advised that they may get wet.

Note: Hearing devices and other electronic devices may be damaged by water. Please take necessary precautions to protect these items.

BONFANTE'S SPLASH GARDEN



Attraction Access: Enter the attraction at the standard entrance. Please see an attendant for assistance. **Attraction Requirements:** Children must be supervised at all times. Guests who are able to remain ambulatory may experience the entire attraction. Guests who cannot remain ambulatory on their own should not participate in the elevated portion (Basket Tree structure) of this attraction. Guests using wheelchairs should be advised that this is a water fountain attraction and that they may get wet. Guests using ECVs should not participate unless they are able to remain ambulatory alone or with assistance of a companion.

Note: Hearing devices and other electronic devices may be damaged by water. Please take necessary precautions to protect these items.

OAK PARK PLAYGROUND



Attraction Access: Enter the playground through the standard entrance. Please see the attendant for assistance. **Attraction Requirements:** Children must be supervised at all times. Guests who are able to remain ambulatory may experience the entire attraction. Due to the narrow passages and stairways, wheelchairs may not be able to maneuver through the play structure.

PINNACLES ROCK MAZE



Attraction Access: Guests who are able to remain ambulatory may enter through the standard entrance. Due to narrow passages and sharp turns, wheelchairs are not able to maneuver through the maze. Non-ambulatory guests may use the elevated observation deck located to the right of the maze entrance. **Attraction Requirements:** Children must be supervised at all times.

SPLASH 'N' SQUIRT



Attraction Access: The fountain area is fully accessible to guests using wheelchairs. Please see the attendant for assistance. **Attraction Requirements:** Children must be supervised at all times. Guests using wheelchairs should be advised that this is a water fountain attraction and that you will get wet. Guests using ECVs should not participate unless able to remain ambulatory alone or with the assistance of a companion.

Note: Hearing devices and other electronic devices may be damaged by water. Please take necessary precautions to protect these items.

Attraction Boarding Pass

	TIME	INITIAL	TIME	INITIAL	TIME	INITIAL
Coyote/Redwood Railroads	:		:		:	
Paddle Boats	:		:		:	
Rainbow Garden Round Boat Ride	:		:		:	
Sky Trail Monorail	:		:		:	
South County Backroads	:		:		:	

Guests may not accumulate more than one boarding time at a time.

Please see individual ride listing for recommendations and requirements for that ride.

If an attraction is not included on the list above, it does not require a specific boarding time.

Please see rules for attractions not requiring a specific boarding time on page 1.